

## EMERGENCY RESCUE SERVICES

	Road patrol & roadside repair services	✓
	Flat tyre change or repair service	✓
	Fuel to reach a filling station	✓
	Mobile battery service and replacements	✓
	Vehicle key lockout services	✓
	Tow truck & contractor recovery services Electrical & mechanical breakdowns	✓
	Accident & recovery services	✓
	Netcare medical emergencies	✓
	Emergency home assist	✓
	Stand by you	✓

## PAY ON USE SERVICES (for your account)

	Alternative transport	PAY ON USE
	Overnight accommodation	PAY ON USE
	Vehicle repatriation services	PAY ON USE

*Terms and conditions apply. Limited to a maximum of 5 incidents per policy per annum for all of the above. In the event that a request for assistance is made to the AA and subsequently cancelled, the cancellation fee of R860,00 will be for your own account.*



Corporate

Indequity AA Towing Company  
& Household Emergencies

011 799 1604

Indequity  
Netcare Medical Emergencies

0860 000 999

Indequity Claims

011 475 0816



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Reg No: 1999/010069/06  
FSP Licence No: 20603  
Indequity Specialised Insurance Ltd  
is an authorised financial services provider

# INDEQUITY

SPECIALISED INSURANCE LTD.



## INDEQUITY ASSIST Premium Cover

YOU'RE IN GOOD HANDS.



Corporate



# SERVICE OFFERINGS

## Road Patrols/Yellow Vans and Battery Services



This service is available 24/7/365 and is available within S.A. borders. Battery replacements are only available in major metropolitan areas.

### Some of the services offered include:

- Change of a flat tyre
- Out of fuel - Provision of fuel to a maximum of 10 litres
- Jump-start
- Mobile battery replacements
- Vehicle key lockout service
- Minor roadside running repairs, includes electrical, coil, immobilizer, battery related breakdowns, etc.

*The costs of the assistance will be limited to a 100km roundtrip and settled by Indequity Specialised Insurance Ltd, provided that you have the applicable motor vehicle cover. The balance of the costs and any materials used (oil, fuel, tyres, batteries etc.) are for your account.*

## Vehicle Locksmith Service



This service is available 24/7/365 days a year. In the event that an AA road patrol is unable to open your vehicle to retrieve your keys, or should the breakdown occur outside an AA road patrol operating area, the AA will dispatch an accredited vehicle locksmith service provider to the scene to open your vehicle.

*The costs of the assistance will be limited to a 100km roundtrip and settled by Indequity Specialised Insurance Ltd, provided that you have the applicable motor vehicle cover. The balance of the costs and any materials used are for your account.*

## Tow Truck (mechanical / electrical breakdowns)



This service is available 24/7/365 days a year and is reserved for vehicle mechanical or electrical breakdowns, limited to a 100km round trip per incident, provided that you have the applicable motor vehicle cover. If the vehicle is towed to a yard due to the repairer being closed, a 2nd tow will be arranged the next working day to deliver the vehicle to the nearest repairer.

*Should any request be made to tow the vehicle to another location, the cost of additional kilometers will be for your own account.*

## Accident Tow



This service is available 24/7/365 days a year. In the event of an accident, the AA will arrange for your vehicle to be towed to the nearest approved repairer. If the vehicle is towed to a yard due to the repairer being closed, a 2nd tow will be arranged the next working day to deliver the vehicle to the nearest repairer.

*Please ensure that you take pictures of the accident scene and record all relevant information before the vehicle is towed. Should you make use of this service when involved in an accident, the towing fee will be settled in full by Indequity Specialised Insurance Ltd provided that you have the applicable motor vehicle cover and the vehicle is taken to the closest approved repairer. Should any request be made to tow the vehicle to another location, the cost of additional kilometres will be for your own account.*

## Emergency Home Assist



When a household emergency occurs outside Indequity Specialised Insurance Ltd's office hours, such as a burst geyser or water pipe, or a windowpane is broken and needs to be repaired, immediately call Household Emergency Assist.

### Services covered:

#### Electrical Repairs

- Distribution boards, circuits, main cables
- Earth leakage relays
- Plug points causing power failures
- Light fittings or switches causing power failures
- Lightning strikes on wiring
- Municipal connections inside the property
- Emergency repairs to electrical motors compromising safety

#### Plumbing Repairs

- Burst water connections and pipes
- Emergency geyser repairs

#### Household Locksmith Service

- Keys that are broken off in the lock
- Keys that are lost for a main entrance or exit of the house

*Call out and 1 hour labour will be settled by Indequity Specialised Insurance Ltd provided that you have the applicable building cover. Cost for every hour thereafter and all materials used are for your account.*

## Netcare Medical Emergency Services



Netcare provides 24-hour emergency medical rescue services for unforeseen medical emergencies. Netcare will arrange for emergency medical evacuation to a suitable medical facility in the event of a medical emergency.

### The service is available nationally and includes:

- Emergency evacuation and transfer to the most suitable medical facility
- Relocation after treatment
- Liaison with next of kin to keep them informed
- Travelling companions for stranded minors (Motor vehicle collisions)
- Transfer of emergency medicine and blood
- Telephonic medical and travel advice
- Rape crisis helpline
- Repatriation of mortal remains or local burial

*Should you make use of this emergency service, you or your medical aid will be liable for the costs.*

## Stand By You



Stand By You provides roadside security to clients who require roadside assistance. In the event of a roadside accident or breakdown where you feel unsafe, an armed response security officer will be dispatched on request to secure the scene while assistance is en route. Please note that this does not guarantee that any incidents will be prevented. The service is available in the major metropolitan areas of South Africa.



“Thank you. I am astonished! That was the quickest and most efficient service I have received in years.”

INDEQUITY CLIENT

**INDEQUITY**  
SPECIALISED INSURANCE LTD.

“Indequity is one of the best insurance companies I have been with. 10/10 for service for sure.”

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